

Limited International Warranty

Polyvision Corporation warrants all porcelain-enameled CeramicSteel surfaces with or without printing used for architectural applications to be free from defects in materials and workmanship for the periods set forth herein. This limited warranty is valid from the date of shipment.

Surface: 20 year limited warranty

Polyvision warrants that our surfaces, under normal atmospheric conditions and when sealed from moisture, will not fade, stain, discolor, craze, crack, flake, corrode or peel for a period of 20 years.

Panel Construction: 10 year limited warranty

Polyvision warrants that our panels, under normal atmospheric conditions and when sealed from moisture, will not delaminate from the substrate or warp for a period of 10 years.

Warranty does not apply to product failure or loss resulting from:

- Failure to apply, install or maintain the product at all times in such a way that the back and all exposed edges and joints are protected from moisture exposure
- Failure to laminate to sufficiently rigid substrate
- Normal wear and tear
- Abuse, misuse, vandalism or accident
- Alteration or modification of the product
- Faults in underlying structure or surface attachment

Warranty does not cover:

Materials and services supplied by purchaser or a third party in connection with the fabrication, installation, or maintenance of the product (including, but not limited to, adhesives, sealing agents, substrates, and lamination). Warranty provides exclusive remedies: Pursuant to this limited warranty, Polyvision will repair or, at Polyvision's discretion, replace the defective product at no charge. Or, Polyvision will refund the purchase price for the defective product if repair or replacement is not commercially practicable or cannot be completed in a timely manner.

A product "defect" means an inadequacy in the materials or workmanship of the product that (i) existed at the time the product was received from Polyvision, and (ii) causes a failure of the product to perform under ordinary use in accordance with the materials and documentation accompanying the product.

This limited warranty is the sole remedy for product defect and no other express or implied warranty is provided, including but not limited to any implied warranties of merchantability or fitness for a particular purpose. Polyvision shall not be liable for any consequential, indirect, special, punitive or incidental damages. Warranty effective 07/03/2024.