

Forever Warranty

Polyvision warrants that all porcelain-enameled surfaces made with e³™ CeramicSteel with or without printing will retain its writing and erasing qualities and maintain its gloss variance and color consistency for the life of the building or for as long as the product is in use, whichever comes first. In addition, Polyvision warrants that any Hygienic CeramicSteel surface manufactured by Polyvision will retain its Hygienic properties for the life of the building or for as long as the product is in use, whichever comes first.

Should any failure to conform to this warranty become apparent, then, upon written notice from the customer, Polyvision, at its option, will correct such nonconformity by repair or replacement. Correction in the manner provided above shall constitute a fulfillment of all liabilities of Polyvision with respect to the quality of the CeramicSteel writing surface. The warranty is applicable only under normal usage and maintenance and does not cover defects caused by improper handling, vandalism or abuse, or arising from failure to follow Polyvision's instructions and recommendations for maintenance.

The warranty is voided if any modifications are made to the products by the customer or other trades with or without Polyvision's written consent or prior knowledge. The warranty does not include the cost of removal or reinstallation. This warranty is effective as of March 7, 2024, and supersedes the terms and conditions of all prior surface warranties issued to the customer by Polyvision.

This limited warranty is the sole remedy for product defects and no other express or implied warranty is provided, including but not limited to any implied warranties of merchantability or fitness for a particular purpose. Polyvision shall not be liable for consequential or incidental damages arising from any product defect.

NOTE Architectural surfaces are covered under the Polyvision Limited International Warranty (20 years).