

# Cleaning & Care Guide



# Cleaning & Care Markerboard



## General Cleaning First use & Maintenance

❗ IF PRESENT, REMOVE THE PROTECTIVE FILM



**CLEAN**

Wipe the board with a clean microfiber cloth moistened with a mix of isopropyl alcohol and water (30/70) \*\*  
In most cases water will clean the surface just fine.



**RINSE**

Rinse the surface with water and a clean cloth.



**DRY**

Wipe the surface dry with a clean cloth.

Cleaning frequency depends on the intensity with which the writing surface is being used. Daily or at the very least weekly cleaning is recommended.

\*\* Using an inappropriate cleaner may result in poor dry eraseability due to the build-up of residues from the cleaner on the surface.

## Removing Markings & Residue



**CLEAN**

Moisten a clean, dry cloth with water.

- 1 Apply a small amount of an abrasive cleanser to the cloth.
- 2 Working in small sections, clean the area using a back-and-forth motion with gentle pressure.



**RINSE**

Rinse well with clean water as soap residues on the surface will result in decreased dry erase-ability.



**DRY**

Wipe the surface dry with a clean cloth.

To quickly and easily remove permanent marker, write over the top of the writing with a dry-erase marker. Then, simply erase. In most cases, this will remove the marker.



# Cleaning & Care Chalkboard



## Before First use

**ⓘ IF PRESENT, REMOVE THE PROTECTIVE FILM**

1. Chalk the surface using the long side of the chalk.
2. Erase the board with a latex or felt eraser.
3. Keep the erasers dry and clean.
4. Clean the surface with clean, warm water.
5. Rinse well with clean water and strip/wipe the surface with a good window stripper/squeegee.
6. Allow the surface to dry before use.

## General Cleaning & Maintenance

1. Erase the board with a latex or felt eraser. Keep the erasers dry and clean them regularly.
2. Clean the surface with clean, warm water.
3. Rinse well with clean water and strip/wipe the surface with a good window stripper/squeegee. Allow the surface to dry completely before use.

**NOTE** Boards used moderately should be cleaned two to three times a week. Boards used more intensely may require daily cleaning.

## Removing Markings & Residue

1. Clean the surface with clean, warm water. (Use 5% Extran MA 02 or phosphate-containing cleaner in water and rub well with a kitchen sponge when necessary.)
2. Rinse well with clean water and strip/wipe the surface with a good window stripper/squeegee. Allow the surface to dry completely before use.

**NOTE** To determine if your board's surface is Polyvision's e3 CeramicSteel, scratch a small, hidden area of the board with a sharp object, such as a key. Polyvision e<sup>3</sup> surfaces resist this test, while painted surfaces are easily scratched and damaged.



# Cleaning & Care Glass, Textile & Felt



## Glass Cleaning Instructions

Moisten a clean cloth, soft paper towel or clean synthetic sponge with a mild detergent or glass cleaner and wipe the board in a circular motion. Wipe surface dry with a clean cloth.

- DO NOT** Clean the glass when it's hot or in direct sunlight.  
Allow water or cleaning residue to remain on the glass surface.  
Use abrasive cleaning solutions or materials for maintenance cleaning.  
Allow metal parts of cleaning equipment to contact the glass.  
Use razor blades on glass surfaces.



## Textile Cleaning Instructions

- !** SURFACE IS NOT INTENDED FOR WRITING PURPOSES.  
AVOID MARKING ON THE SURFACE WITH WRITING TOOLS.

Only clean with water-based or solvent-based cleaner. Do not saturate.

- NOTE** Fabrics have been developed to withstand regular cleaning maintenance and disinfection. Please follow the manufacturer instructions on cleaning and disinfection agents. We recommend spot-testing on an inconspicuous part of the material first. Fabric samples are available for testing by contacting [samples@polyvision.com](mailto:samples@polyvision.com)

## Felt Cleaning Instructions

- !** SURFACE IS NOT INTENDED FOR WRITING PURPOSES.  
AVOID MARKING ON THE SURFACE WITH WRITING TOOLS.

1. Vacuum to remove dust.
2. Remove spills immediately using a clean, damp cloth or with soap and water.
3. Repeat using only clean water, then pat dry with a lint-free cloth. Avoid using wax polishes, solvents, or concentrated abrasives. Carpet and fabric cleaners can be used.
4. Blot excess spills from material as quickly as possible.
5. Wipe with a damp cloth. If stains persist, apply small amounts of carpet cleaner mixed with water and a damp cloth.
6. Blot well after each application. For more difficult stains, dampen a soft white cloth with a diluted bleach solution (10% bleach / 90% water). Dab gently.
7. Repeat using only a clean, water-dampened cloth to remove bleach concentration. Pat dry with a lint-free cloth.



## **Americas**

4301 N Wood DR  
Okmulgee, OK 74447 USA  
info@polyvision.com | 1.678.542.3100

## **Europe, Middle East + Africa**

Zuiderring 56  
3600 Genk, Belgium  
EMEAsupport@polyvision.com | +32.89.32.31.30

## **Asia Pacific**

15th Floor, Kinwick Centre  
32 Hollywood Road, Central District, Hong Kong  
APACsupport@polyvision.com | +852.2520.0160



## **SURFACEMATTERS™**

©2024 Polyvision Corporation. All rights reserved. Trademarks used herein are the property of Polyvision Corporation or of their respective owner. Polyvision Corporation reserves the right to make changes in product design, construction or detail, and to discontinue any product or material without notice.

polyvision.com



28-08-2024 EMEA APAC